TROUBLESHOOTING CHECKLIST

Troubleshooting Field Checklist

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Source basis: Approved Humidynit hardware and workflow troubleshooting content

Use safe visible checks, preserve timestamps and send non-sensitive evidence. Do not open electrical equipment or bypass site controls.

Field symptom checklist

Sensor not visible	Exact model, power/battery indication, last reading, gateway mapping
Gateway not connected	Visible power/network state, recent changes, affected locations
Weak signal	Distance, obstructions, placement and whether nearby devices differ
Missing readings	Time range, reporting interval, one/all devices, time zone
Wrong/unknown model	Label photo, model and hardware revision
Battery/power uncertainty	Visible status and approved maintenance information
Readings look wrong	Units, timestamp, placement, acclimation and reference value
Quote item missing	Item name, quantity, browser and selected scope

What to send Humidynit

- [ ] Site/object reference
- [ ] Exact device identifiers
- [ ] Symptom and expected behaviour
- [ ] Date/time and time zone
- [ ] Safe checks completed
- [ ] Raw values with units
- [ ] Non-sensitive screenshots/photos
- [ ] Recent site/network/configuration changes

Safety boundary

Stop and use the site emergency or qualified-professional process where there is electrical, structural, access or immediate safety risk.